

General business terms and conditions

Prices / Payments

All prices are listed in swiss francs.

You can pay cash or using your maestro or post finance card

Subscriptions can be payed by payment slip.

Cancellations

If you must postpone or cancel an appointment, please let us know 24 hours in advance. Failure to cancel an appointment in a timely manner will result in charges for the booked treatment.

Punctuality

In order to prevent delays we plan individual appointments. Please be aware that if you arrive late, the time of the treatment will have to be shortened.

Data protection

Our therapists work under discrete terms and do not forward any information to third parties. All your personal details are kept secure and are confidential.

Health insurance

You have to pay the treatment by yourself. If you have a complimentary or additional health insurance you can reclaim parts of your therapy with the receipt you get from us. Every client is responsible to pre-inform themselves, if their insurance covers the therapist and treatment that they chose. Please notice, that every health insurance company has their own regulations of what and whom they cover.